



SAFETY, HEALTH, ENVIRONMENTAL AND QUALITY POLICY STATEMENT

Harmony and Help Group is a prospering professional group, aiming to set a global benchmark in Safety, Health, Environmental, Quality and Governance, Risk and Compliance (SHEQ and GRC) integrated business solutions.

With over a quarter-century of technical expertise, we are proud of our Consulting, Technology, Academy, and Audit arms, each contributing to a comprehensive service offering. This multi-faceted approach ensures that our clients receive a seamless, holistic experience, addressing their diverse business needs. As we continue to grow and evolve, our vision is to become synonymous with innovation, quality, and transformative solutions, marking our presence on the global stage as a leader in professional services.

Leadership Commitment

Harmony and Help Group is committed to continuous improvement in its service offering and have since established an Integrated Management System (IMS) based on ISO 45001, ISO 14001 and ISO 9001 which provides a framework for continuously measuring and improving safety, health, environmental quality (SHEQ) performance.

Harmony and Help Group assure their commitment by;

- Comply with applicable legislation, regulations, codes, standards, best practices, and customer requirements to achieve business objectives;
- Continually review our services processes, identify potential risks and opportunities that could affect our services ability to enhance customer satisfaction and ensure SHEQ compliance;
- Provide quality services and products to meet customer requirements;
- Promote and create an environment fostering safe and secure operational practices, for employees and stakeholders during our service rendering;
- Continually promote the sustainable use of energy and natural resources;
- Ensure activities are carried out in a manner which protects company assets and prevents injuries and ill health of employees and stakeholders;
- Ensure proficiency and preparedness to deal with and effectively recover from any emergency that might occur;
- Develop, train, and manage employees through inspirational leadership, providing the necessary organisational information, knowledge, and resources to achieve the intention of this policy statement;
- Communicate, engage, support, and promote the HH Group Safety, Health and Environment, Quality awareness culture;
- Allocate responsibilities and accountabilities to meet the requirements of the SHEQ IMS Policy Statement;
- Ensure every employee understands their responsibilities within their areas of work to help ensure that IMS requirements are embedded throughout the organization
- To be transparent with our clients to ensure that issues are communicated and resolved as quickly and effectively as possible.

Managing SHEQ is the ultimate responsibility of management, but we make sure every employee understands their responsibilities within their areas of work to help ensure that Quality is embedded throughout the organization. This policy shall be made available to our customers, employees, suppliers and on request to the public.

Our SHEQ Policy Statement will be reviewed every five (5) years or as circumstances dictate to ensure it remains current and relevant.

Mirriam Tenyale
Managing Director

01 June 2024

Date:

Review Date: 01 May 2029