



Harmony &
Help Group

SAFETY, HEALTH, ENVIRONMENT AND QUALITY (SHEQ) INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY STATEMENT

Harmony and Help Group is a prospering professional group, aiming to set a global benchmark in Safety, Health, Environmental, Quality and Governance, Risk and Compliance (SHEQ and GRC) integrated business solutions.

With over a quarter-century of technical expertise, we are proud of our Consulting, Technology, Academy, and Audit arms, each contributing to a comprehensive service offering. This multi-faceted approach ensures that our clients receive a seamless, holistic experience, addressing their diverse business needs. As we continue to grow and evolve, our vision is to become synonymous with innovation, quality, and transformative solutions, marking our presence on the global stage as a leader in professional services.

Leadership Commitment

Harmony & Help Group is committed to continuous improvement in its service offering and have since established an Integrated Management System (IMS) based on ISO 45001 ISO 14001 and ISO 9001, which provides a framework for continuously measuring and improving safety, health, environmental and quality performance.

In meeting the objectives of the IMS, Harmony & Help Group leadership has further committed to the following:

- Comply with applicable legislation, regulations, codes, standards, best practices, and customer requirements to achieve business objectives;
- Continually review our services processes, identify potential risks and opportunities that could affect our services ability to enhance customer satisfaction and ensure SHEQ compliance;
- Provide quality services and products to meet customer requirements;
- Promote and create an environment fostering safe and secure operational practices, for employees and stakeholders during our operations to prevent and minimise incidents;
- Implement strategies to prevent environmental pollution, degradation, protect ecosystems and drive climate change mitigation and adaptation;
- Ensure effective management of hazards, risk and aspects for purpose of reducing or eliminating them;
- Continually promote the sustainable use of energy and natural resources;
- Ensure activities are carried out in a manner which protects company assets and prevents injuries and ill health of employees and stakeholders;
- Ensure proficiency and preparedness to deal with and effectively recover from any emergency that might occur;
- Develop, train, and manage employees through inspirational leadership, providing the necessary organisational information, knowledge, and resources to achieve the intention of this policy statement;
- Consulting and participation of workers directly or through their representatives on IMS related matters;
- Ensure every employee understands their responsibilities within their areas of work to help ensure that IMS requirements are embedded throughout the organization;
- To be transparent with our clients to ensure that issues are communicated and resolved as quickly and effectively as possible.

This policy shall be made available to our customers, employees, suppliers and on request to the public. Our Integrated Management Policy Statement will be reviewed every five (5) years or as circumstances dictate to ensure it remains current and relevant.

Harmony & Help Group (Pty) Ltd is fully committed to the implementation and maintenance of the Integrated Management System to ensure that our SHEQ commitments and services are consistently maintained.

Managing Director:
Mirriam Tenyane

Date: **01 January 2025**
Review Date: **30 November 2030**